

Cookie Policy

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

Cookies are small pieces of text sent by your web browser by a website you visit. A cookie file is stored in your web browser and allows the service to recognise you and make your next visit easier and more useful to you.

Cookies allow you to proceed through many pages of a site quickly and easily without having to authenticate or reprocess each new area you visit.

Advance Healthcare UK Ltd website uses two types of cookies. These are:

1. **Persistent Cookies:** These are stored on your hard drive until they expire or you delete them.
2. **Session Cookies:** These are erased when you close your browser and do not collect information from your computer. Session cookies enable the website to keep track of your movement from page to page so you don't get asked for the same information you've already given to the site.

Third parties

Personal data we may hold is not passed onto any third parties other than if requested by an official government body and consent has been given for this.

Our website may contain links to third party websites, including websites via which you are able to purchase products and services. They are provided for your convenience only and we do not check, endorse, approve or agree with such third-party websites nor the products and/or services offered and sold on them. We have no responsibility for the content, product and/or services of the linked websites. Please ensure that you review all terms and conditions of website use and the Privacy Policy of any such third-party websites before use and before you submit any personal data to those websites.

When using our website, we collect standard internet log information including:

- IP address
- Details of the pages you visit
- General details about the type of computer or device that you are using

Cookie Policy

This is statistical information only which we collect in order to find out the numbers of visitors to our site and the pages they have visited. This information collected in such a way that it is not used to identify individuals. Where we do collect personal information on the website, this will be made obvious to you through the relevant pages.

Right to complain

We hope that we can resolve any query or concern you raise about our use of your information, if this is not to your satisfaction the complaint can be referred as detailed below.

Data Controller: Tom Pearson

Contact: tom@advancehealthcare.co.uk or on 01543 469002

If you have any concerns about our handling of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office ("ICO") by visiting <https://ico.org.uk/concerns/> or telephoning the ICO helpline on [0303 123 1113](tel:03031231113).

April 2018

This notice will be reviewed regularly and updated as necessary